

## Allergan® Savings Programs: How to Enroll in Electronic Payment

Below is an overview to show practices how to sign up for Allergan® savings programs electronic funds transfer (EFT), also known as ACH, as their reimbursement payment preference.

### Step 1: Two options for enrolling in EFT payment

The default payment method for the Allergan® savings programs is via mailed checks. To enable EFT payment, there are 2 methods:

#### Option 1 (Preferred Method): Fax Form

- Complete the **Allergan® Savings Program Electronic Payment Enrollment Form** →
- Note that you will need to fill out the following:
  - Practice's address and NPI
  - **Name, title, email, phone number, and signature of the practice contact person** (this is the person who will be setting up your EFT, which entails receiving an email with a link to a secure site to submit bank information to finish enrollment)
- Fax the form to **1-908-941-0463**

The form is titled "Allergan Savings Programs Electronic Payment Enrollment Form". It includes instructions for completion, a section for practice information (name, address, NPI), and a section for the practice contact person (name, title, email, phone number, and signature). It also includes a section for the practice's bank information (bank name, account number, routing number, and SWIFT code). The form is to be faxed to 1-908-941-0463.

#### Option 2: Online Electronic Payment Selection

- Visit **AllerganEyeCue.com** and log in →
- Go to the **Account Management** section of the portal
- Click to expand the **Preferences** bar
- Open the drop-down menu and select **ACH** (ACH is the same as EFT)

The image shows a screenshot of the "Preferences" bar in the Allergan EyeCue Account Management section. The "ACH" option is selected in the drop-down menu, and the "Check" option is also visible. An "Update" button is located to the right of the menu.

The image shows a screenshot of the Allergan EyeCue Account Management Portal. The portal includes a login section, a "Welcome to Allergan EyeCue" message, and a "Register now to take advantage of" section. The "Register now" section includes links to "Online Patient Management" and "Reimbursement Support". The "Reimbursement Support" section includes a link to "2021 Changes Now Available for the OZURDEX® Savings Program". The "2021 Changes" section includes a link to "Online Patient Management" and "Reimbursement Support". The "Reimbursement Support" section includes a link to "2021 Changes Now Available for the OZURDEX® Savings Program".

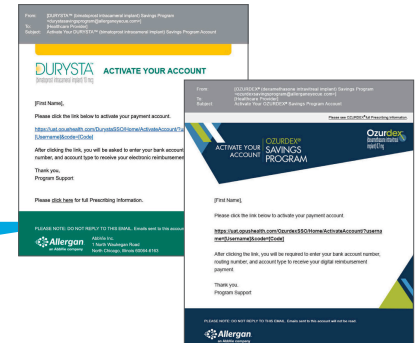
- After you have selected EFT as your payment preference, the first time you submit a savings program reimbursement claim, your preferences will be activated and you will receive a confirmation call, followed by an email to complete registration

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## Allergan® Savings Programs: How to Enroll in Electronic Payment (continued)

### Step 2: Confirmation phone call and email

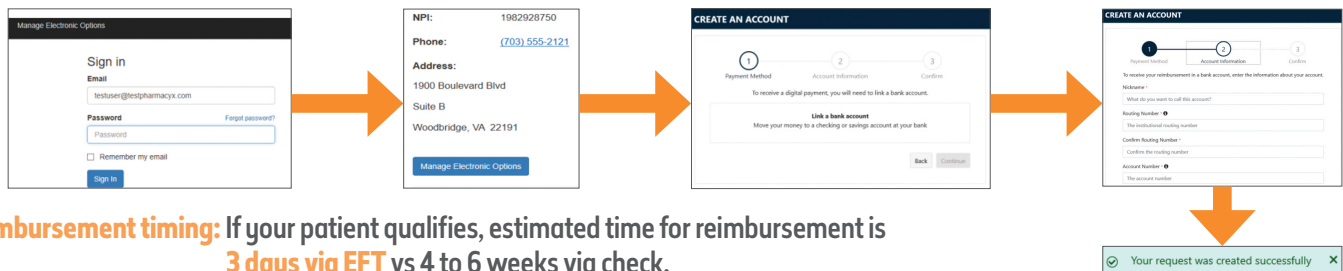
If enrolling online (option 2), after a reimbursement claim submission, you'll receive a confirmation call from **Allergan EyeCue®**. Whether you enroll via option 1 or 2 (fax or online), an email will be sent to the email address of the practice contact person. The email will come from an AllerganEyeCue.com email address and will contain a link to finish EFT enrollment. If you don't receive the email within 24 to 48 hours, please call **Allergan EyeCue®**.



### Step 3: Enter bank information

The link in the email will take you to a secure site to submit bank information to finish EFT enrollment.

- Simply sign in using the email address you provided on the enrollment form, and you will be asked to set up a password
  - NOTE: Keep this login information, as this EFT website will be one way to access your direct deposit payment activity/information in the future. (Payments will be listed by copy enrollment ID)
- Follow the directions on-screen and enter information for the bank account to which payments should be electronically delivered
- After clicking Submit on the final screen, you will see a confirmation message that the enrollment was successful
- And that's it! Your practice is enrolled in electronic payments



**Reimbursement timing:** If your patient qualifies, estimated time for reimbursement is **3 days via EFT** vs 4 to 6 weeks via check.

### NOTE:

- If you don't complete step 3 (submitting bank information) within 7 days, **Allergan EyeCue®** will contact you—and after 14 days, payment will default back to check
- If you have an online **Allergan EyeCue®** account, whichever payment method is selected there (found under the Account Management section) will override what is indicated on a reimbursement request form. It is recommended that you manually go into your **Allergan EyeCue®** account and update your preferences to reflect your direct deposit preference

### Step 4: Deposit details will be emailed

Deposit details will be sent to the email of the person in your office who submits the reimbursement request via the portal or to the person's email listed on the faxed reimbursement request form. **These deposit details should be forwarded to the person in your office who reconciles patient balances.**

**NOTE:** Bank deposits will be from "CHOICEACCT" on your statements.

**Questions? Contact 1-866-OZURDEX (1-866-698-7339) or 1-833-DURYSTA (1-833-387-9782), option 2.**